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MEDICAID MANAGEMENT OF EMERGENCY DEPARTMENT
UTILIZATION
2015 GENERAL SESSION
STATE OF UTAH
Chief Sponsor: Michael S. Kennedy
Senate Sponsor: Brian E. Shiozawa
LONG TITLE
General Description:
This bill amends the Medical Assistance Act related to Medicaid Accountable Care
Organizations and Medicaid recipient emergency department utilization.
Highlighted Provisions:
This bill:
<ul><li>defines terms;</li></ul>
<ul> <li>prohibits a Medicaid Accountable Care Organization from imposing differential</li> </ul>
payments for professional services rendered in an emergency department;
requires the Department of Health, before July 1, 2015, to convene a group of
stakeholders to discuss ways to create and support increased access to primary and
urgent care services for Medicaid recipients; and
<ul><li>makes technical amendments.</li></ul>
Money Appropriated in this Bill:
None
Other Special Clauses:
None
<b>Utah Code Sections Affected:</b>
AMENDS:
<b>26-18-408</b> , as enacted by Laws of Utah 2013, Chapter 103

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30	Section 1. Section 26-18-408 is amended to read:
31	26-18-408. Incentives to appropriately use emergency department services.
32	(1) (a) This section applies to the Medicaid program and to the Utah Children's Health
33	Insurance Program created in Chapter 40, Utah Children's Health Insurance Act.
34	(b) For purposes of this section:
35	(i) "Accountable care organization" means a Medicaid or Children's Health Insurance
36	Program administrator that contracts with the Medicaid program or the Children's Health
37	Insurance Program to deliver health care through an accountable care plan.
38	(ii) "Accountable care plan" means a risk based delivery service model authorized by
39	Section 26-18-405 and administered by an accountable care organization.
40	(iii) "Nonemergent care":
41	(A) means use of the emergency [room] department to receive health care that is
42	nonemergent as defined by the department by administrative rule adopted in accordance with
43	Title 63G, Chapter 3, Utah Administrative Rulemaking Act and the Emergency Medical
44	Treatment and Active Labor Act; and
45	(B) does not mean the medical services provided to a recipient required by the
46	Emergency Medical Treatment and Active Labor Act, including services to conduct a medical
47	screening examination to determine if the recipient has an emergent or nonemergent condition
48	(iv) "Professional compensation" means payment made for services rendered to a
49	Medicaid recipient by an individual licensed to provide health care services.
50	(v) "Super-utilizer" means a Medicaid recipient who has been identified by the
51	recipient's accountable care organization as a person who uses the emergency department
52	excessively, as defined by the accountable care organization.
53	(2) (a) An accountable care organization may, in accordance with [Subsection (2)(b)]
54	Subsections (2)(b) and (c):
55	(i) audit emergency [room] department services provided to a recipient enrolled in the
56	accountable care plan to determine if nonemergent care was provided to the recipient; and
57	(ii) establish differential payment for emergent and nonemergent care provided in an

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emergency	l <del>room</del> l	department.
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(b) (i) The [audits and] differential payments under [Subsections (2)(a) and (b) apply to services provided to a recipient on or after July 1, 2015] Subsection (2)(a)(ii) do not apply to professional compensation for services rendered in an emergency department.

- (ii) Except in cases of suspected fraud, waste, and abuse, an accountable care organization's audit of payment under [Subsections (2)(a) and (b)] Subsection (2)(a)(i) is limited to the 18-month period of time after the date on which the medical services were provided to the recipient. If fraud, waste, or abuse is alleged, the accountable care organization's audit of payment under [Subsections (2)(a) and (b)] Subsection (2)(a)(i) is limited to three years after the date on which the medical services were provided to the recipient.
- (c) The audits and differential payments under Subsections (2)(a) and (b) apply to services provided to a recipient on or after July 1, 2015.
  - (3) An accountable care organization shall:
- (a) use the savings under Subsection (2) to maintain and improve access to primary care and urgent care services for all of the recipients enrolled in the accountable care plan; [and]
  - (b) provide viable alternatives for increasing primary care provider reimbursement rates to incentivize after hours primary care access for recipients; and
  - [(b)] (c) report to the department on how the accountable care organization complied with this Subsection (3)[(a)].
    - (4)  $[\frac{1}{2}]$  The department shall  $[\frac{1}{2}]$ :
    - (a) through administrative rule adopted by the department, develop quality measurements that evaluate an accountable care organization's delivery of:
  - (i) appropriate emergency [room] <u>department</u> services to recipients enrolled in the accountable care plan;
  - (ii) expanded primary care and urgent care for recipients enrolled in the accountable care plan, with consideration of the accountable care organization's:

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86	[(A) emergency room diversion plans;]
87	(A) delivery of primary care, urgent care, and after hours care through means other than
88	the emergency department;
89	(B) recipient access to primary care providers and community health centers including
90	evening and weekend access; and
91	(C) other innovations for expanding access to primary care; and
92	(iii) quality of care for the accountable care plan members[-];
93	[(b) The department shall:]
94	[(i)] (b) compare the quality measures developed under Subsection (4)(a) for each
95	accountable care organization[;] and [(ii)] share the data and quality measures developed under
96	Subsection (4)(a) with the Health Data Committee created in Chapter 33a, Utah Health Data
97	Authority Act[-];
98	[(c) The Health Data Committee may publish data in accordance with Chapter 33a,
99	Utah Health Data Authority Act which compares the quality measures for the accountable care
100	<del>plans.</del> ]
101	[(5)] (c) [The department shall] apply for a Medicaid waiver and a Children's Health
102	Insurance Program waiver with the Centers for Medicare and Medicaid Services within the
103	United States Department of Health and Human Services, to:
104	[(a)] (i) allow the program to charge recipients who are enrolled in an accountable care
105	plan a higher copayment for emergency [room] department services; and
106	[(b)] (ii) develop, by administrative rule, an algorithm to determine assignment of new,
107	unassigned recipients to specific accountable care plans based on the plan's performance in
108	relation to the quality measures developed pursuant to Subsection (4)(a)[-]; and
109	(d) before July 1, 2015, convene representatives from the accountable care
110	organizations, pre-paid mental health plans, an organization representing hospitals, an
111	organization representing physicians, and a county mental health and substance abuse authority
112	to discuss alternatives to emergency department care, including:
113	(i) creating increased access to primary care services;

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114	(ii) alternative care settings for super-utilizers and individuals with behavioral health or
115	substance abuse issues;
116	(iii) primary care medical and health homes that can be created and supported through
117	enhanced federal match rates, a state plan amendment for integrated care models, or other
118	Medicaid waivers;
119	(iv) case management programs that can:
120	(A) schedule prompt visits with primary care providers within 72 to 96 hours of an
121	emergency department visit;
122	(B) help super-utilizers with behavioral health or substance abuse issues to obtain care
123	in appropriate care settings; and
124	(C) assist with transportation to primary care visits if transportation is a barrier to
125	appropriate care for the recipient; and
126	(v) sharing of medical records between health care providers and emergency
127	departments for Medicaid recipients.
128	(5) The Health Data Committee may publish data in accordance with Chapter 33a,
129	Utah Health Data Authority Act, which compares the quality measures for the accountable care
130	plans.
131	(6) The department shall report to the Legislature's Health and Human Services Interim
132	Committee on or before October 1, 2016, regarding implementation of this section.